



# NCR EasyPoint™ Xpress Check-In

## NCR self-service: Innovation with experience



- Enhances customer service
- Provides a comprehensive solution
- Increases revenue and profitability
- Improves operational efficiencies

With more than 45,000 EasyPoint™ self-service kiosks deployed worldwide, NCR offers innovation with experience. Our self-service solutions have been tested and proven in real-world settings to increase customer satisfaction, improve operational efficiencies, and maximize revenue.

### **Make a Positive Impression**

Today's sophisticated travelers want technology solutions that can make traveling more enjoyable and trouble-free. Xpress Check-In provides discerning hotel guests with an easy and contemporary approach to efficient service by providing faster check-in/out and shorter lines. Studies indicate easy check-in/out is an important factor when choosing a hotel, and that kiosks positively affect guests' perceptions of a hotel. Xpress Check-In can help you make a positive impression and drive customer loyalty.

### **A Simple, Intuitive Process - Sure to Please the Most Discerning Guest**

Ease of use defines Xpress Check-In. The kiosk confirms reservations and allows check-in for walk-in guests, encodes, validates and dispenses the room key, and prints the guest's folio – in most cases in under a minute! For example, Xpress Check-In initially prompts the guest to select the check-in or check-out option. Depending on the

selection, it asks the guest to swipe a credit card. NCR Xpress Check-In determines the card type, card information, and intuitively guides the guest through the remainder of the transaction.

During the customer interaction, Xpress Check-In communicates with your property management system (PMS). A series of tasks are then completed – retrieving the



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guest reservation, encoding and dispensing an electronic room key, capturing an electronic signature, printing guest stay information, and displaying and printing the in-house guest folio. The solution also contains a key encoder verification process, eliminating distribution of faulty keys.

### **Ideal Solution to Up-sell, Cross-sell and Drive Loyalty**

The NCR Xpress Check-In solution serves as a perfect tool to up-sell and cross-sell your amenities. For example, the kiosk can promote room upgrades or present special offers in the gift store. This capability also allows you to tie your loyalty program benefits into the kiosk, encouraging brand loyalty.

### **Getting More from Your Labor Dollar**

The lodging industry faces unique labor challenges of high turnover and difficulty maintaining guest relations. Xpress Check-In gives managers the flexibility to redeploy resources to other key areas. Moreover, common events like conventions and bad weather can cause disruptions to normal check-in and out patterns, resulting in poor service and staff shortages at the front desk. NCR designed the Xpress Check-In to help you meet these challenges and optimize your labor resources.

### **Designed for a Long Life**

To ensure the highest quality, reliability and safety, the NCR Xpress Check-In undergoes comprehensive environmental and compatibility testing, manufactured under strict NCR standards. Unlike the constantly changing general purpose PCs, NCR Xpress Check-In offers a stable, managed platform and Intel-embedded components for longer lifecycles and superior investment protection.

### **Hardware Specifications**

- Integrated 15" LCD display with capacitive touch screen technology
- Intel Celeron® 2.0GHz processor
- 256 MB RAM
- 40 GB hard disk drive and CD ROM
- USB and RS232 communication
- 10/100-BaseT Ethernet
- Integrated motion sensor
- Integrated stereo speakers
- Receipt/folio printer
- Key encoder/dispenser with support for all major lock systems (application dependent)
- 3-Track ISO magnetic stripe reader

### **OS Support:**

- Microsoft® Windows® XP

### **Options:**

- Wireless communication ready
- Signature capture device
- Barcode scanner
- Ticket printer

### **Physical Specifications**

- Height 54.75"
- Depth 18.9"
- Width 16.7"

For more information, visit [www.ncr.com](http://www.ncr.com), call 866.431.7879, or email [retail.contactus@ncr.com](mailto:retail.contactus@ncr.com).

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